

River Island x Jet2Weddings Prize Draw – Full Terms & Conditions

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. This prize draw opens at 00:01am on 18th March 2025 and closes at 11.59pm on 15th April 2025.
2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

How to enter:

3. Jet2holidays will host the landing page at www.jet2holidays.com/riverislandwedding
4. To enter this prize draw you must enter your name and email address before the closing time and date detailed in paragraph 1 above.
5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

6. There will be 1 lucky winner of the prize draw.
7. The winner will be randomly selected through a computer-generated process.
8. The winner of the prize draw will be notified by the email address they used to enter the prize draw or using the other contact details provided to us within 7 days after the closing time for the prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
9. The winner will be required to confirm acceptance of their prize within 7 days of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prize:

11. The winner will win:
 - (a) **£5,000 digital voucher to spend at River Island**
 - And**
 - (b) **The Wedding Prize**
 - And**

(c) The Holiday Prize

a) "River Island Prize" Terms and Conditions:

When buying or spending a Gift Card or Digital Card you accept the terms and conditions below:
Definitions: Gift Cards shall mean both physical cards ("Physical Gift Cards") and online cards, received via email ("Digital Gift Cards").

General Terms:

34. Gift Cards are issued by and remain the property of River Island Clothing Co. Ltd, Chelsea House, Westgate, London W5 1DR.
35. River Island may amend the terms and conditions at any time without notice. Nothing in these terms and conditions affects your statutory rights.

1. Spending a Gift Card:

1. Gift Cards are redeemable online at riverisland.com and in all River Island stores in the UK (excluding Voisins), Republic of Ireland and Isle of Man, they can be used in full or part payment for products or services purchased. Any currency conversions will be at the up to date exchange rate.
2. When redeeming your Gift Card online, enter the 16-digit card number and the 4-digit PIN number at the payment page of the online checkout. With the exception of the Republic of Ireland, you may not redeem more than five Gift Cards in one single transaction. If you do not have enough funds on your Gift Card to cover the total cost of your order (including delivery), you will need to cover the balance with another payment method.
3. When redeeming your Gift Card in store, present your Physical Gift Card or present the Gift Card within a Digital Wallet or App. A photograph of a Gift Card taken on a mobile device will not be accepted. Or present a copy of your Digital Gift Card email or present the electronic version of the Digital Gift Card on your mobile device to the cashier at the till point.
4. Gift cards can be activated with a minimum value of £2/€2 and a maximum value of £250/€250.
5. Gift Cards which are defaced, altered or cancelled will not be accepted
6. Gift Cards cannot be exchanged for cash and no change will be given.
7. Gift Cards cannot be returned or refunded, except in accordance with your statutory legal rights
8. All refunds of goods or services purchased with a River Island Gift Card will be made in accordance with River Island's refund policy. Any refunded amount will be credited to a Refund Card and will not be given in cash.
9. Gift Cards should be treated like cash. They will not be replaced if lost, stolen or damaged. Gift Cards are not a cheque guarantee, credit or charge card
10. Gift Cards with a zero balance will expire after 30 days
11. Gift Card balance can be checked in-store or by clicking here <https://wbiprod.storedvalue.com/wbir/clients/riverisland>
12. Gift Cards are valid for 5 years from the last credit, debit or balance enquiry transaction
13. If your Gift card expires with a balance remaining, you can call +44 (0) 344 576 6444 or email customer.services@river-island.com, and request for any balance that remained on expiry to be re-issued onto a new Gift Card, subject to routine security checks

14. River Island may discontinue a Gift Card at any time if in River Island's discretion it deems such action necessary

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b) “The Wedding Prize” Terms and Conditions: £6,000 to spend on the “Ultimate Wedding” from Jet2Weddings in association with Perfect Weddings Abroad.

The Ultimate Wedding includes:

- A private wedding reception venue for up to 16 guests
- Three-course meal for you and your guests (up to 16 guests)
- Open-bar service for 2 hours during the meal
- DJ evening entertainment
- Pre-wedding planning and help with personalisation
- Checking all Legal documentation
- Wedding co-ordinator to help with final arrangements
- A welcome, pre-wedding meeting at your hotel
- Help at the Town Hall marriage application meeting
- Wedding day ceremony co-ordination
- Co-ordination of all pre-booked wedding services
- A bridal bouquet of roses or seasonal flowers
- A rose buttonhole for the groom and best man
- Bridesmaid's posy or corsage
- Hair stylist for the bride
- Professional make-up artist for the bride
- Professional photographer for the ceremony and up to 50 high resolution images on a USB or online link. The Wedding Prize does not include accommodation or flights for any guest or wedding couple

The Wedding Prize must be booked by 31st August 2025 and can only be booked for one day between 1st March – 31st October 2026, and at any Jet2Weddings property in Cyprus subject to availability. Booking will be made via Jet2 Prize Winners team with Perfect Weddings Abroad trading as Jet2Weddings. Any costs that exceed the £6,000 voucher will be funded by the Winner.

The Wedding Prize is subject to these terms and conditions and the Booking Terms & Conditions of Perfect Weddings Abroad, trading as Jet2Weddings, which can be found at <https://www.jet2holidays.com/weddings/-/media/pdfs/Terms-and-Conditions-Jet2Weddings>.

c) “The Holiday Prize” Terms and Conditions:

The winner will also win a Jet2holidays voucher to the value of £3,000. Please note, it must be used on a new Jet2holidays booking in Cyprus, booked via the Jet2holidays Prize Winners' team via email, for the wedding couple in conjunction with the Wedding Prize.

If the total cost of the holiday(s) that the winner selects totals less than discount amount, the winner shall not be entitled to the difference, and that additional amount shall be forfeited.

The Holiday Prize may only be used once and the holiday must be booked by 31st August 2025, and all travel must be completed by 31st October 2026, the dates must align with the dates booked for the Wedding Prize.

The Holiday Prize can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com or the Jet2holidays app (subject to the terms of that promotion) but cannot be used in conjunction with any other discount code.

Optional extras may be added at each winner's own expense. Any optional purchases or supplements are subject to the standard Jet2holidays or Jet2.com terms and conditions.

The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.

If any holiday booked by a winner with the Holiday Prize is cancelled for any reason and where that cancellation would entitle the customer to a refund in line with Jet2holidays' terms and conditions, such a refund would be in the form of the payment method in which the holiday was paid for (which may be a combination of a voucher and cash).

Where the holiday is booked using the Holiday Prize, transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.

If the Prize is not redeemed by the applicable date, it will be deemed forfeited.

Where the holiday booked using the Holiday Prize is equivalent or lower than the value of the voucher it shall be subject to the Promotion terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. Such holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the Prize exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions and the Promotion terms and conditions, the Promotion terms and conditions will take precedence.

Please note that the Jet2.com flight schedules are not guaranteed. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice (which may include substituting the prize or any element of the prize with alternative dates/property/transfers/destinations at any time, to the equivalent prize value or greater). Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.

The Prize is non-transferable and may not be exchanged for cash. The holiday booked using the Holiday Prize may only be taken by each prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking this cannot be amended. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including health or medical requirements or similar.

Travel insurance is not included. It is the winners and their guests' responsibility to take out adequate insurance suitable for their needs for the entire duration of the prize trip. Jet2holidays will not be liable for any costs or losses incurred through a winners' failure to take out adequate insurance.

The winners and their guests are responsible for all expenses not expressly stated as being included as part of the booked holiday. All other costs and expenses incurred from the holiday including, but not limited to additional travel, transfers, excursions, visas (if applicable), vaccines (if applicable), meals and drinks as required, spending money, tips and other gratuities are the winner's and their guests' own.

When entering the prize draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).

Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.

General Prize Draw Terms:

12. Entries and comments must not:

- a. contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- b. disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- c. contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- d. contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- e. contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.

13. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays and the Perfect Weddings Abroad privacy policies (see <https://www.jet2holidays.com/privacy-policy> <http://www.jet2.com/privacy> and <https://www.perfectweddingsabroad.co.uk/privacy-policy>).

14. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).

15. To enable us to use entries as widely as possible entrants agree that any intellectual property rights in their entries (and any accompanying material) will belong to us and entrants waive any rights they have in relation to their entry and any accompanying material. At our request entrants must sign any documents to assign the rights to us. Entrants also agree that we may decide at our discretion how their submitted material may be used from time to time (which may include entrants' photo where they have submitted one).

16. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.

17. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.

18. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
 - a. repeating or adding further stages to the prize draw; or
 - b. in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
19. Please note that Meta Twitter is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
20. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.